

Viewpoint on Manufacturing:

Operations Facilitation

“The grease for the rough spots in production operations”

By: Don Havas - President, Applied Technology and Science, Inc., the Go To Company for Production Operations Facilitation.

What is Operations and Operations Facilitation ?

Operations is that part of a manufacturing enterprise that is concerned with the making and distribution of the product or products. You can get ulcers and lose sleep over making this part of an enterprise function smoothly. Operations include the functions of Purchasing, Manufacturing & Production Control, Quality, Maintenance, Warehousing and Shipping. Lack of focus, unexpected developments, inexperienced people, insufficient people or making improvements in these areas can all result in missed shipments and unhappy customers.

Operations Facilitation is the grease that smoothes over these rough spots that creep up from time-to-time in the Operations side of a company. These rough spots are what result in missed shipments. The grease is provided by a person experienced in the Operations side of a manufacturing enterprise. Such a person, an Operations Facilitator, may be called upon to fulfill a number of roles ...

- Problem Solver
- Process Analyst
- Project Manager
- Improvement Champion
- Technical Expert and Engineer

How does an Operations Facilitator provide the “grease” ?

A Operations Facilitator will ...

- Quickly come up to speed in a situation
- Work with people at all levels in an organization
- Gather, structure and analyze data into actionable information
- Formulate an viable action plan
- Organize, motivate and lead groups of people to achieve the desired results
- Work as an Individual Contributor in both Technical and non-Technical areas where necessary

In providing this “grease”, the Operations Facilitator is the additional resource with the experience and skill to get done what needs to be done to get over those rough spots.

How can a Operations Facilitator help your company ?

An Operations Facilitator helps a company to **accomplish specific projects while allowing your people to focus on keeping product going out the door.**

- Such projects may be as simple as providing an “intelligent pair of hands” to hands-on complete some specific tasks that otherwise would cause your people to lose focus on keeping product going out the door.
- It could a project to document your processes and procedures to more effectively train the inexperienced people.
- It could also be an assignment to research and report on a technology or industry best practices that would improve your operations.
- Likewise, the project could be to implementation a technical or procedural change within your company that improve the quality, efficiency or effectiveness of these production operations.

An Operations Facilitator allows you to accomplish projects to improve your operations and still keep product going out the door.

Sometimes an Operations Facilitator can help a company by just **augmenting the full-time personnel to address an abnormal situation** such as preparations for an outside audit, implementation of a new product, resolution of a quality problem or ramping up production to a new level. These types of activities stress the operations organization and can result in reduced effectiveness. An Operations Facilitator augments the existing staff for a short time to make possible a more thorough and effective response to the abnormal situation.

An Operations Facilitator provides the “grease” to get over the rough spots, keep your customers happy and avoid those ulcers and sleepless nights.

Applied Technology and Science, Inc. – Your go-to company for an Operations Facilitator

We, at Applied Technology and Science, Inc., have the experience and technical background to provide the necessary grease for many of your rough spots in your Production Operations. And, if we don’t have the specific skills or expertise needed by your situation, we can find the expert who does. Visit our website at www.appliedtechnsci.com to explore our background, see what our clients have said about us and then give is a call at 610-850-2769 or send us an email to dhavas@appliedtechnsci.com